

Job Description Senior Consultant

Leigh Simmonds Managing Director

Quality Leisure Management Ltd
The Old Church
31 Rochester Road
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Kent ME20 7PR.

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Quality Leisure Management Ltd is a wholly owned subsidiary of PHSC PIc





Senior Consultant

Position: Senior Consultant

Company: Quality Leisure Management Ltd, a wholly owned subsidiary of PHSC plc

Location: Home based – with regular travel across the UK and Ireland

Reports to: Managing Director

Contract Type: Full-time (part-time or flexible arrangements considered)

About Quality Leisure Management Ltd

Quality Leisure Management (QLM) are leading specialists in health, safety and quality management consultancy for the sport, leisure and culture sectors.

Established in 1990, QLM provide practical, proportionate and commercially aware advice that helps clients create safe, high-quality environments for customers, staff and visitors.

We currently support over 70 client organisations and 450 facilities across the UK and Ireland, including local authorities, leisure trusts, universities and private operators.

As part of the PHSC plc Group, QLM also benefit from access to a wider range of expertise, including food safety, occupational hygiene, inspection, testing and security services. Further details can be found at www.phsc.plc.uk

The Role

We're looking for an adaptable and motivated Senior Consultant to deliver a mix of health and safety consultancy, audit and training services to our diverse client base.

You'll work closely with leisure, sport, culture and hospitality organisations to help them maintain high standards of safety and compliance through clear, practical solutions.

This role is ideal for a capable professional looking to step up into consultancy or for an existing consultant ready to develop toward Principal level responsibility.

Key Responsibilities

Consultancy & Delivery

- Deliver audits, inspections and management system reviews. Produce clear, actionable reports.
- Provide proportionate and pragmatic health & safety advice to clients across a range of sectors.
- Develop and review policies, procedures and risk assessments, tailored to client operations.

Training & Development

- Deliver or assist in the delivery of accredited and bespoke training courses (e.g. IOSH, CIMSPA or in-house programmes).
- Support the design of training materials and client workshops.
- Deliver toolbox talks, briefings and awareness sessions as required.



Client Engagement & Support

- Build and maintain effective working relationships with client contacts.
- Respond to routine health and safety queries and provide timely, practical advice.
- Support clients in managing incidents, investigations and enforcement body interactions.
- Contribute to QLM newsletters, updates and knowledge-sharing materials.

Incident Management & Compliance

- Investigate and prepare RIDDOR reportable incidents, liaising with clients, insurers, regulatory bodies and solicitors to identify remedial actions, Root Cause Analysis and ensure compliance with statutory obligations.
- Support clients in managing enforcement body interventions, including HSE, Local Authority and Fire Service.
- Advise and support clients in managing risks associated with civil action and claims.

Internal Contribution

- Work collaboratively with colleagues across QLM and the wider PHSC Group.
- Participate in team CPD and share learning from client work.
- Support the continuous improvement of our services and internal processes.
- Identify and help generate new business opportunities for QLM and the wider PHSC Group through client engagement and networking.

About You

You're a confident communicator with sound technical knowledge and a practical, solutions-focused approach. You enjoy working directly with clients and take pride in delivering high-quality, professional support.

Essential Qualifications & Experience:

- NEBOSH General Certificate (or equivalent) and working towards Diploma or similar relevant qualification.
- At least three years' experience in a health and safety advisory or management role.
- Solid understanding of UK health and safety legislation and best practice.
- Strong written and verbal communication skills.
- Ability to manage your own workload and meet deadlines.
- Willingness to travel throughout the UK (some overnight stays).

Desirable:

- Experience within the leisure, sport, culture or hospitality sectors.
- Teaching or training qualification (e.g. Level 3 Award in Education & Training).
- Membership of a relevant professional body (e.g. IOSH, IIRSM, CIEH).
- Experience delivering consultancy or audits to external clients.



What We Offer

- Competitive salary (commensurate with experience).
- Company car allowance or travel expenses.
- Professional development support, including CPD and qualification funding.
- Pension scheme and other benefits via PHSC plc.
- Mentorship and structured development toward Principal Consultant level.
- Opportunity to work with a respected, long-established consultancy and a diverse client portfolio.

How to Apply

Please send your CV and a cover letter outlining your relevant experience to the details given on the front page.

For an informal discussion about the role, please contact Leigh Simmonds, Managing Director on 01933 626444